



West Greenridge Farmhouse
HEXHAM
Northumberland
NE46 2NX
www.precisionfitness.org.uk

Retreat Booking Conditions

Authentic Pilates 3-Day Experience

1 CONTRACT

(a) The Contract is between Precision Fitness Limited of the above address and the client or guest that signs these booking conditions and it incorporates and is subject to these Booking Conditions. The Retreat will be known as the Authentic Pilates 3-Day Experience

b) The Booking of the Authentic Pilates 3-Day Experience described herein is a legally binding agreement for the duration of the Retreat.

It contains rights and obligations which are set out in accordance with the Booking Conditions, and to which you agree by signing the booking form. You should only do so if you are satisfied that you understand and are prepared to be bound by them.

2 BOOKINGS

(a) The person who signs the Agreement certifies by doing so that he or she has the consent and authority to agree the terms of the Agreement on behalf of any intended names (including any later added). The signatory must be over eighteen years of age.

(b) Where bookings are made by telephone they should be confirmed within 48 hours. The booking is not treated as definite until the retreat leader has received the signed booking form along with payment in full or deposit payment (See 3 for details of payment)

If, when making your Booking, the start date of your proposed retreat booking is more than 6 weeks away, you must pay a deposit of 20% to the retreat leader. The balance of the fee is payable four weeks before the start date of the retreat.

(c) Precision Fitness Limited retains the right to cancel your Booking and retain the deposit if the balance is not received by the due date. The entire fee is payable at the same time as your Booking if the Booking is made 4 weeks or less before the start of the 3-Day Experience.

(d) The retreat leader will issue a confirmation form to You once it has received the Booking Form and all money due at the time of Booking in cleared funds. You should check the confirmation form carefully and notify the retreat leader immediately in case of any discrepancy or mistake.

If the retreat leader is unable to accept the Booking for this or any other reason, the retreat leader will return all money received from you in full.

(e) Please note, a booking made by telephone and not confirmed as above will not be treated as definite.

3 PAYMENT

You may pay by transfer direct into the property owner's bank account.

For Bookings made less than 3 weeks before the start of the Retreat, no cheques will be accepted and payment must be made in cleared funds, ie: PayPal or direct into the property owner's bank account

All cheque payments shall be made payable to Precision Fitness Limited at the address stated in these Booking Conditions.

4 CANCELLATION

If You cancel the accepted/confirmed Booking for any reason, you must notify the organiser at Precision Fitness Limited in writing.

On receipt of notice of a cancellation, Precision Fitness Limited will use its reasonable endeavours to seek to re offer your place to someone else. If they are successful, you will be refunded in respect of the Contract less an administrative charge of 5% per Booking. This is retained to cover our time and expense in processing the cancellation and resale of your retreat place.

If Precision Fitness Limited are unable to fill the space, then your deposit/fee will become non-refundable

5 RENTAL PERIOD

(a) The retreat programme commences, unless otherwise notified, on Friday 20th September 2024 and ends on Sunday 22nd September 2024

(b) If your stay extends beyond the period of stay then it would need to be agreed in writing prior to your arrival on the retreat.

6 RIGHTS OF ENTRY

The retreat leader shall have the right of entry to the retreat venue and accommodation prior to the start and end times and dates listed at all reasonable times, except in an emergency where immediate access may be required, for the purposes of inspection or to carry out any necessary repairs or maintenance.

7 COMPLAINTS PROCEDURE

In the unlikely event that you may have cause for dissatisfaction; we request that all complaints be made immediately while on retreat so that the Retreat leader can help

to solve any problems that arise as quickly as possible. Written complaints are to be received within 7 days after your return from the Retreat.

8 LIABILITY

The retreat leader shall accept no liability to the guest for any loss, damage or injury howsoever caused to the guest or to the guests personal property (or to persons in the guests party or their personal property) during their stay at the venue and as a participant or on the retreat programme except to the extent such loss, damage or injury is caused by the negligence or wilful default of the retreat owner and their staff.

9 FORCE MAJEURE

No liability can be accepted and no compensation will be paid by the retreat leader where the guest or his personal property and/or any person in the holidaymaker's party and/or their personal property) suffer any loss, damage, injury, disappointment, inconvenience or otherwise, or where the performance of any obligations by the agent or the retreat leader are prevented or affected, by 'force majeure'.

In this contract 'force majeure' means any event which the agent or the retreat leader could not have foreseen or avoided including war, threat of war, riot, civil strife, industrial action, terrorist activity, natural or nuclear disaster, fire; adverse weather conditions, closure of international borders, disease, non-availability of transport services, interruption to services/ utilities and all similar events outside the control of the property owner.

10 DATA PROTECTION

For the purposes of the Data Protection Act 2020, the retreat leader is fully compliant with GDPR and Privacy Policy rules of the UK and all personal data provided to the retreat leader by You is protected. The retreat leader agrees that the Enhanced 3-Day Pilates Experience can process such personal data on its behalf, for the purposes of processing and administering your Booking.

11 GUEST SAFETY

The property owner takes guest safety very seriously. Therefore, we ask that Guests who stay are joining the retreat take a few moments on arrival to think about their safety. In particular we ask that Guests should:

Check the layout of the venue, so that in an emergency you and your party can get out quickly and easily; Check the locations of the fire extinguishers and fire blanket and read the instructions for use; Check the location of the first aid box; and read and take note of specific safety information provided in the retreat venue.

If you have any concerns about the safety of the retreat and or the venue, whether it is the garden, equipment or facilities, you should contact the retreat leader immediately.

12 GUEST DAMAGE

You should report accidental damage or breakage if and when it happens. Repairs or replacement items can then be arranged in advance of the arrival of the next guests.

13 OTHER ISSUES

Building Work: The retreat leader cannot be held responsible for any buildings or road workings which may be carried out close to the retreat venue during the time of the Pilates experience. Where we are aware of any anticipated works, we will endeavour to advise you in advance.

Special Requests: Special requests may be made prior to travel and whilst we will endeavour to meet them, this cannot be guaranteed. Under no circumstances will requests accepted by us form part of our contractual obligations, unless agreed in writing by the retreat leader, The Authentic 3-Day Pilates Experience does not accept liability for special requests that are not fulfilled.

Withdrawal of Facilities

We reserve the right to alter or withdraw amenities or facilities or any activities without prior notice, where reasonably necessary due to repairs, maintenance, weather conditions and circumstances beyond our control.

Name.....

Authentic Pilates Weekend 20th September 2024 to 22nd September 2024

Signed.....

Date of Signing.....